

LaCANTINA

OWNER'S MANUAL
OPERATION, MAINTENANCE AND WARRANTY



LaCantina Doors prides itself on delivering high quality innovative products that are intended to enhance your lifestyle.
We have taken great care and personal responsibility to ensure that our packaging is eco-friendly. As a member of the U.S. Green Build Council, our commitment to our environment through using recycled and recyclable materials is one we are happy to share with you.

Printed on
recycled paper

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LaCANTINA DOORS OWNER'S MANUAL

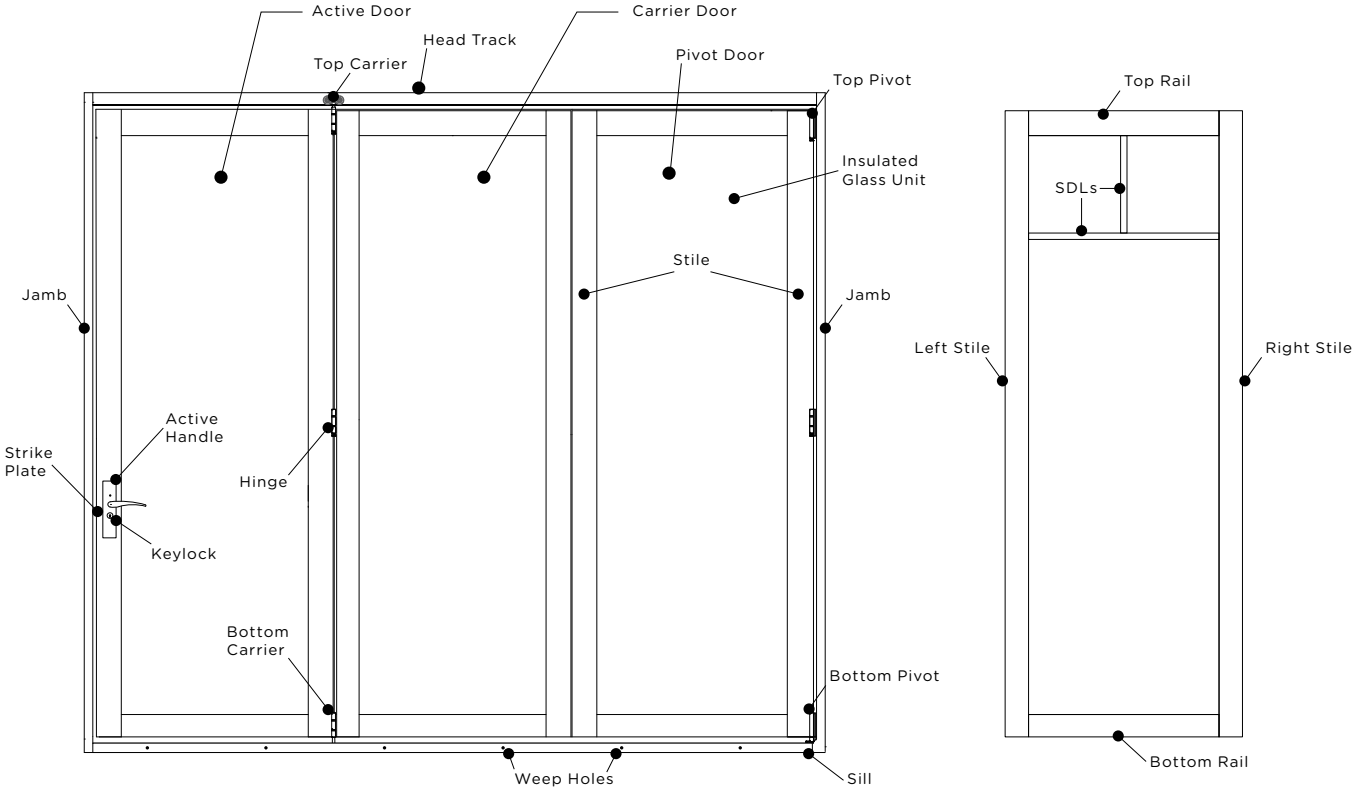
The following manual is to be used for LaCantina Doors care and maintenance.

A copy of the limited warranty is included for your reference. Failure to follow factory assembly, installation and maintenance instructions will void the manufacturer's limited warranty. All visible defects must be reported before installation and finishing. Wood finishing is required within 7 days upon receiving product.

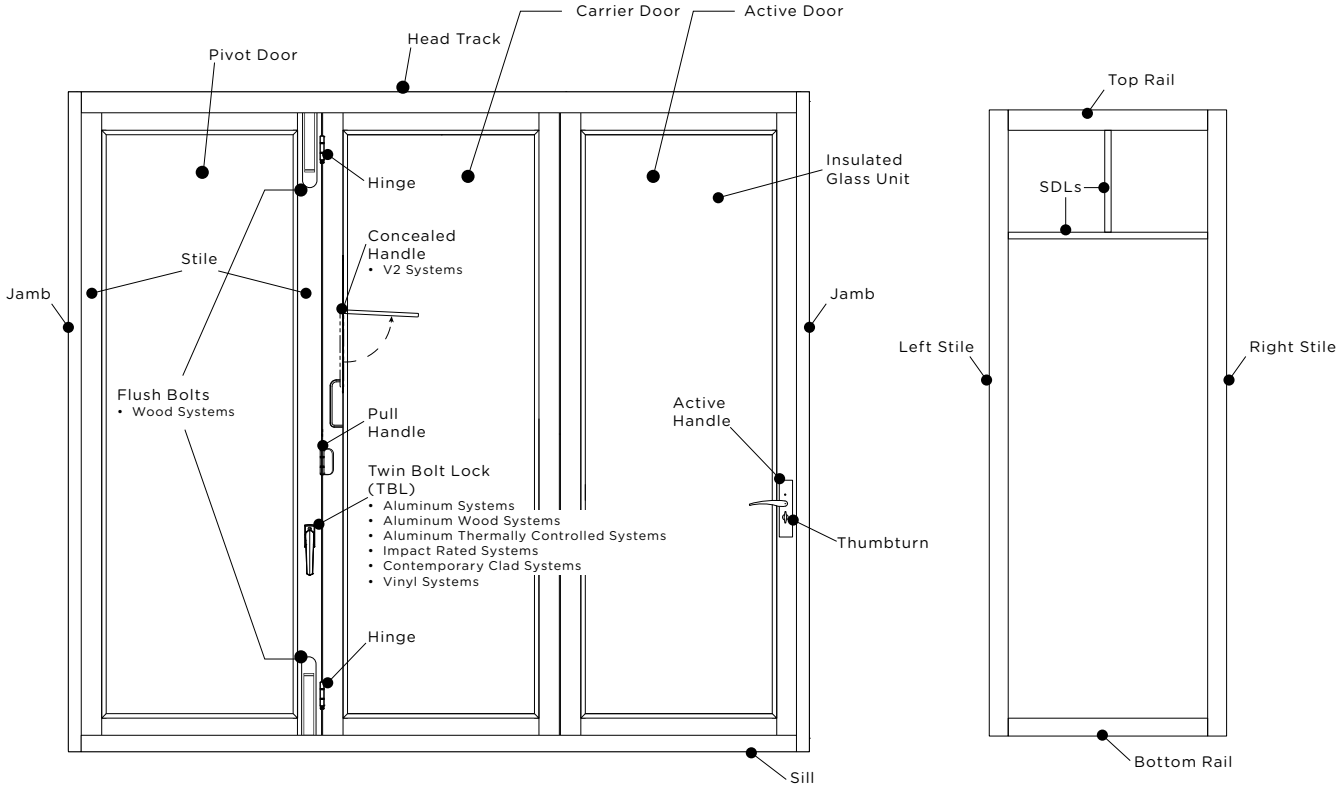
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FOLDING SYSTEM

PARTS DIAGRAM - EXTERIOR VIEW



PARTS DIAGRAM - INTERIOR VIEW

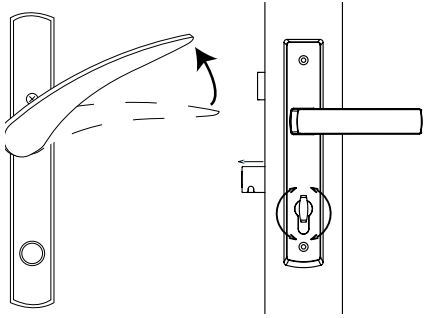


CONCEALED MULTI POINT LOCKING SYSTEM

Engaging active lock.

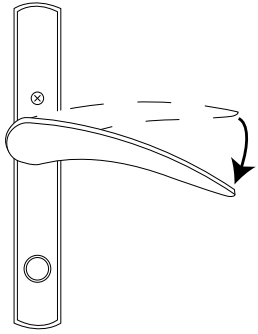
To lock door, close and lift handle up to activate multi-point lock prior to engaging deadbolt.

Use key or thumbturn to engage deadbolt.



Disengaging active lock.

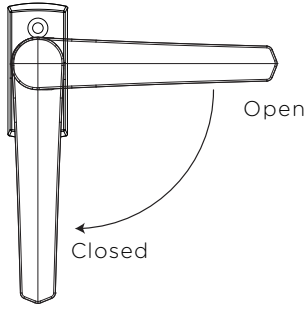
To unlock and open, disengage deadbolt with key or thumbturn, then open by pushing handle fully down.



Engaging twin bolt lock.

While pulling on the pull handle, turn twin bolt handle 90° to the locked position.

NOTE: If lever handle is not engaging, there is not sufficient force being applied to the pull handle.

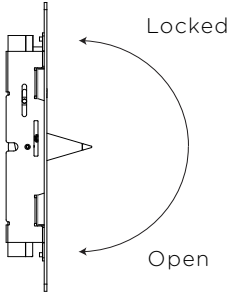


CONCEALED MULTI POINT LOCKING SYSTEM

Engaging flip latch locking system.

While pulling on the panel pull on latch, rotate 180° from the down open position to the up closed position.

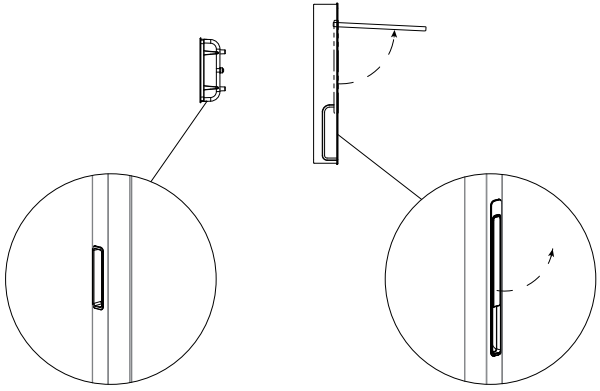
NOTE: If lever handle is not engaging, there may not be sufficient force or too much force applied to the panel to overcome the gasket compression to align the shoot bolt locations.



Remote Handle and Automatic Shoot Bolt Lever.

To lock intermediate doors, pull doors closed using remote handle. Doors will magnetically lock when they come in proximity to the magnetic strike in the sill and head tracks.

To open, lift lever handle and hold lever in the up position while pushing doors open.

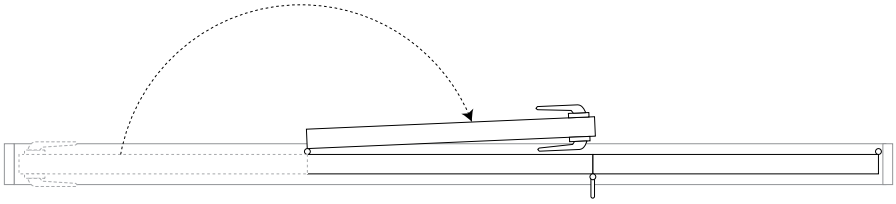


OPENING DOORS

a. Open active door.

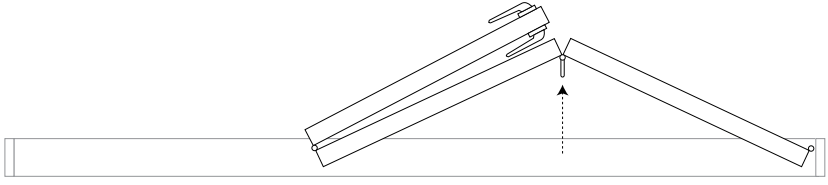
Unlock and fully open active door 180°.

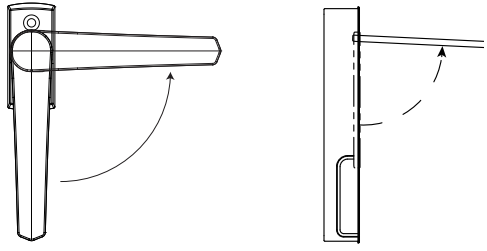
NOTE: Not all systems have an active door. If no active door is present continue to step b.



b. Rotate or lift lever handle.

Unlock the lever handle or flush bolts and push on panels.

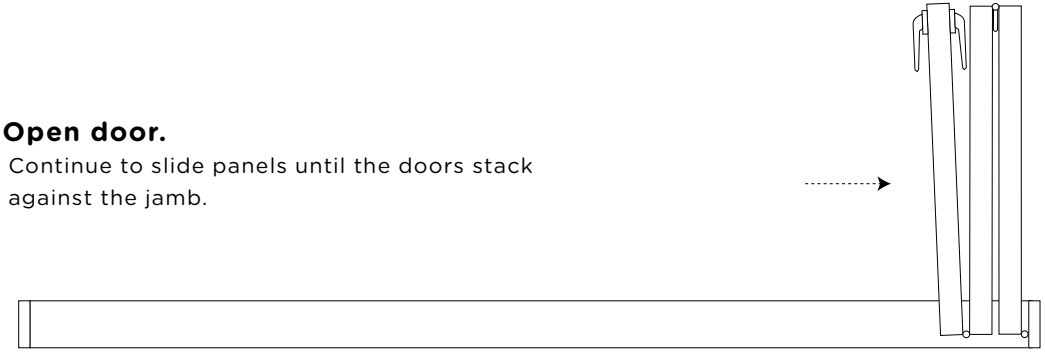


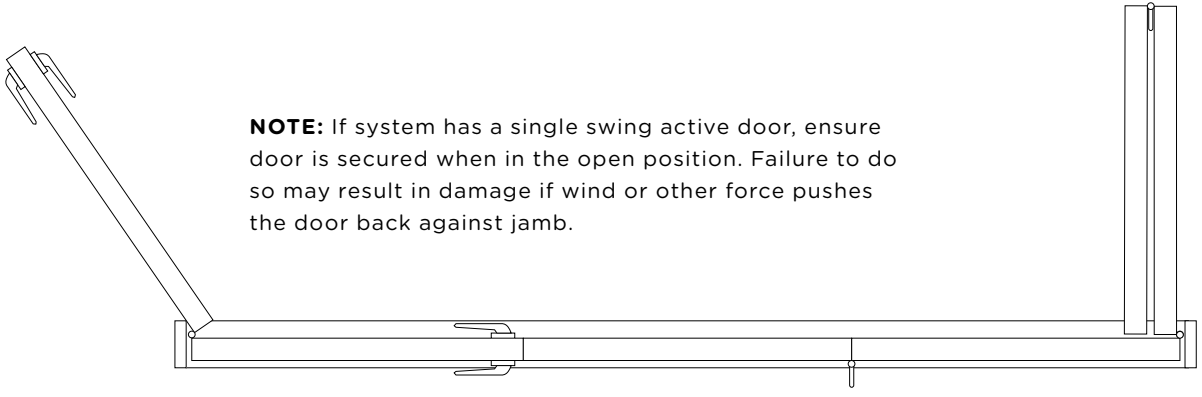


OPENING DOORS

C. Open door.

Continue to slide panels until the doors stack against the jamb.



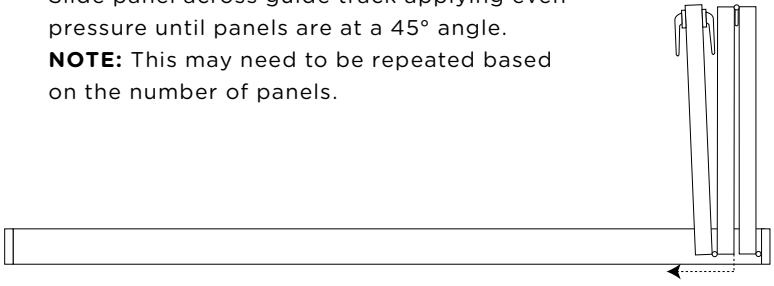


NOTE: If system has a single swing active door, ensure door is secured when in the open position. Failure to do so may result in damage if wind or other force pushes the door back against jamb.

CLOSING DOORS

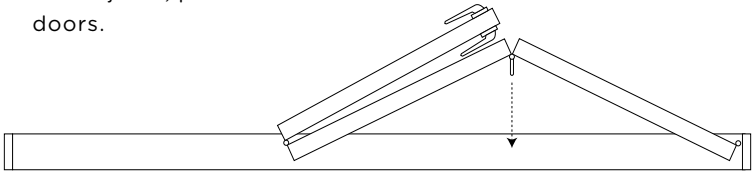
a. Slide panels.

Slide panel across guide track applying even pressure until panels are at a 45° angle.
NOTE: This may need to be repeated based on the number of panels.

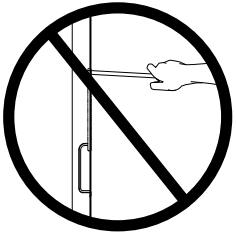


b. Use pull handle.

Starting with the passive panels closest to the jamb, pull the handle to close doors.







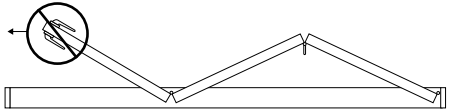
NOTE: Do not pull on TBL lever handle or concealed handle as this will damage the panels.

Use pull handle on middle hinge to pull/ push doors open and closed. Some minimal pressure will be required to be applied to activate the TBL or flush bolts.

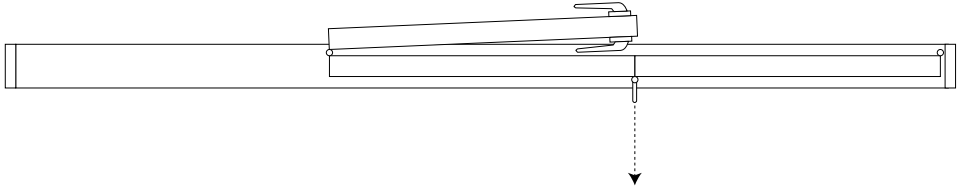
This minimum pressure is due to the required compression of the weather seals for water resistance.

NOTE: Keep fingers clear of gap between panels, failure to do so could cause serious injury.

CLOSING DOORS

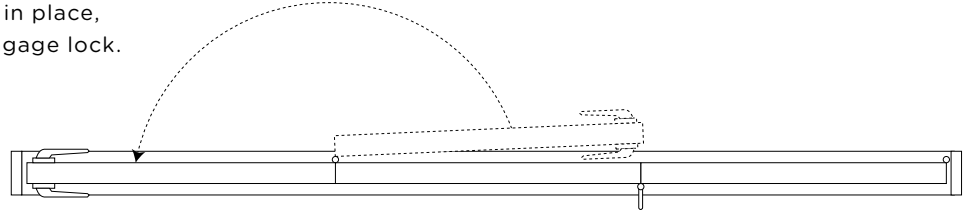


NOTE: Do not pull or drag doors shut from end panel. This will damage the doors.



C. Closing active door.

Once all passive doors are locked in place, pull the active door closed and engage lock.

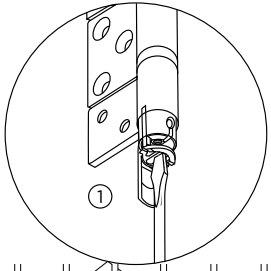


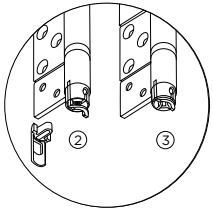
VERTICAL ADJUSTMENTS - ALL SYSTEMS EXCLUDING VINYL & V2

NOTE: SEE PAGE 16 FOR VINYL ADJUSTMENTS

Adjustment features for vertical and horizontal adjustment.

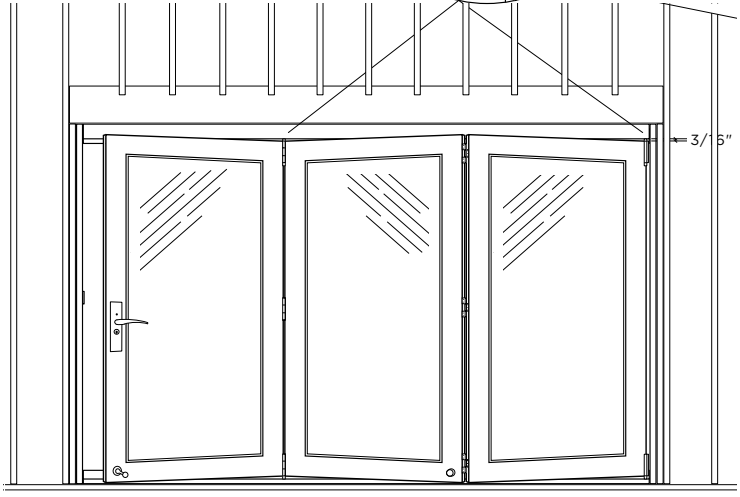
NOTE: Contact the contractor who installed your door system if it is determined that the frame is NOT square, level & plumb, or header is sagging and unable to be adjusted correctly.





Once installed and frame is square, level & plumb, some simple adjustments can be made if required.

NOTE: Your installer should have made the adjustments at the time of installation.



Outside View

3/8" Standard sill
5/16" All other sills

VERTICAL ADJUSTMENTS - ALL SYSTEMS EXCLUDING VINYL & V2

NOTE: SEE PAGE 16 FOR VINYL ADJUSTMENTS

1. Vertical adjustment is made by using a regular screwdriver. The longer the screwdriver you use, the easier the adjustment will be. To make any vertical adjustment your doors should be fully closed, and you will need to be on the outside of your doors.
   NOTE: If your doors are inswing, you will need to be on the inside of the doors.

2. There are two points where you can adjust your system vertically. One is at the top pivot assembly located at the end of your door system. The other is on the top carrier located on the doors toward the middle of your system.

3. Depending on the configuration and number of doors in your system, there may be more than one pivot and carrier. The top pivot assembly and the top carrier assembly hinge pins have a slot at the bottom to accommodate your regular screwdriver.

4. You will also notice a yellow adjustment clip which holds a spring pin out to enable simple adjustment. The yellow adjustment clip should only be removed once your system is fully adjusted.

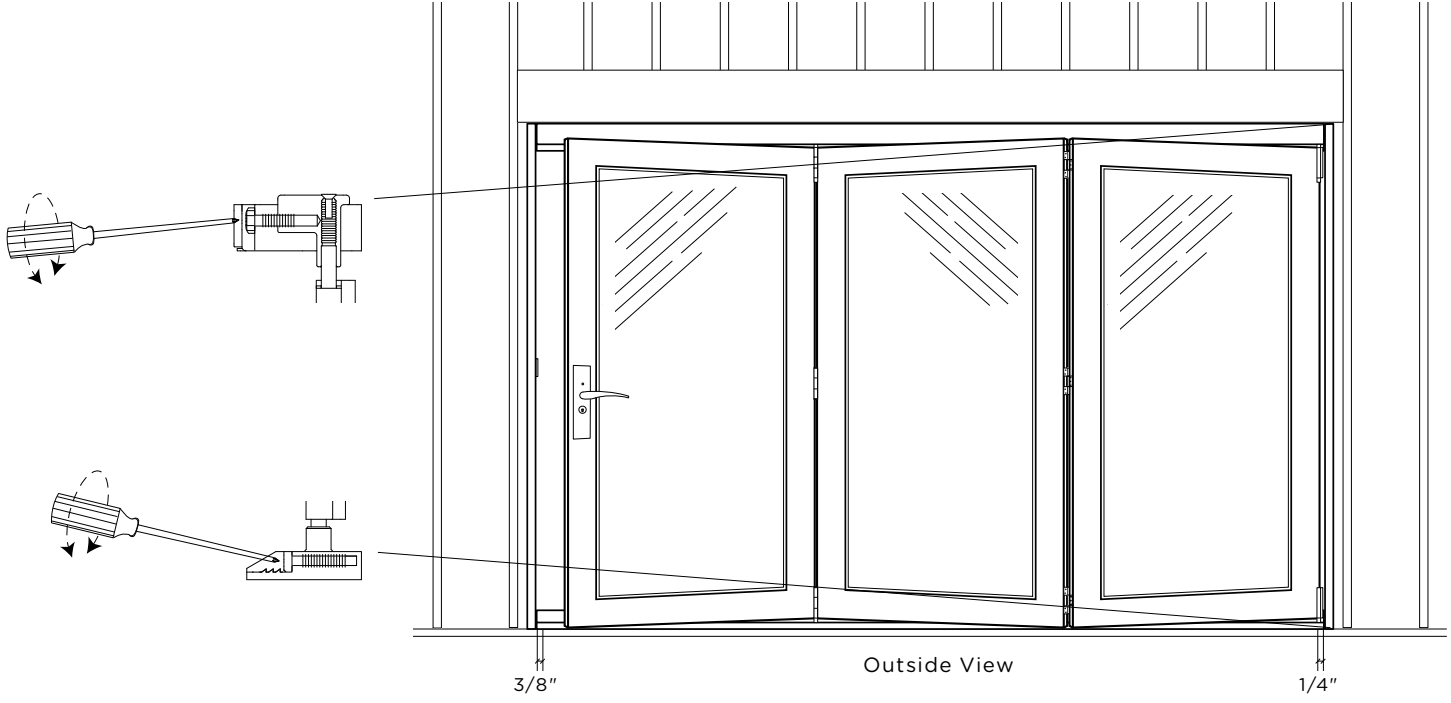
5. By turning the pin clockwise or counterclockwise you can raise the panel up and lower the panel respectively. Adjustment at these points should be done simultaneously so that an even reveal at the top and bottom of your door panels is achieved.

6. The ideal adjustment is approximately a 3/16” gap between the top of your doors and the top track, and a 3/8” gap between the bottom of your doors and the bottom track for weather resistant sills, and 5/16” for all other sill types.

NOTE: A video of the adjustments is also available online at www.lacantinadoors.com.

HORIZONTAL ADJUSTMENTS - ALL SYSTEMS EXCLUDING VINYL & V2 FOLDING DOOR SYSTEM

NOTE: SEE PAGE 16 FOR VINYL ADJUSTMENTS



HORIZONTAL ADJUSTMENTS - ALL SYSTEMS EXCLUDING VINYL & V2 FOLDING DOOR SYSTEM

NOTE: SEE PAGE 16 FOR VINYL ADJUSTMENTS

1. Horizontal adjustment is achieved by using a Phillips head screwdriver. The longer the screwdriver you use, the easier it will be to make the adjustment. For simple horizontal adjustments, open your doors so that your pivot door and your hinge door are open at a 45° angle to each other. Access from the inside.

2. There are two different points where you can adjust your system horizontally. One is at the top pivot assembly located inside the top track above the end pivot door. This will be located easiest using a ladder.

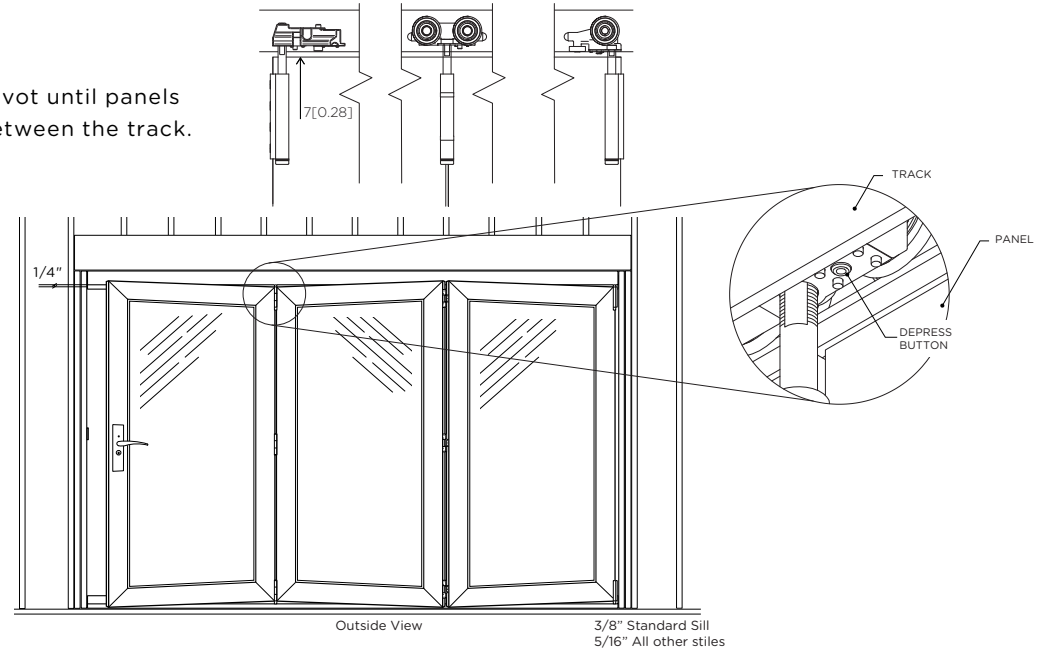
3. The other adjustment point is at the bottom pivot assembly located inside the bottom track directly below the end pivot door. By turning these screws clockwise and counterclockwise, you can move your doors in and out respectively. To have an even reveal between your end pivot doors and your jamb legs, the two points of horizontal adjustment should be adjusted together. If you only adjust the top or the bottom, it will cause your doors to “tilt”.

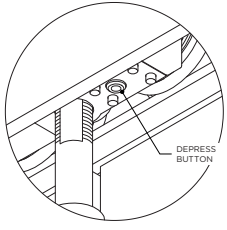
4. Depending on system type and configuration, pivot doors can be adjusted to 1/4,” and active doors can be adjusted approximately 3/8” from the jamb leg.

NOTE: A video of the adjustments is also available online at www.lacantinadoors.com.

VERTICAL ADJUSTMENTS - VINYL & V2

Adjust all hangers and top pivot until panels are parallel with 7mm gap between the track.





To adjust height, disengage button and wind bolt. Button locks off automatically when button lock engages flat surface on adjustment bolt.

NOTE: If locking pin is not engaged your doors will self adjust, leading to adjustment problems and possible damage to your door system.

VERTICAL ADJUSTMENTS - VINYL & V2

1. Vertical adjustment is made by using a 5mm Allen wrench for Vinyl and an 8mm Allen wrench for V2. To make the verticle adjustment your doors should be fully closed. You will need to be on the outside of your doors to make these adjustments. A ladder may be required.

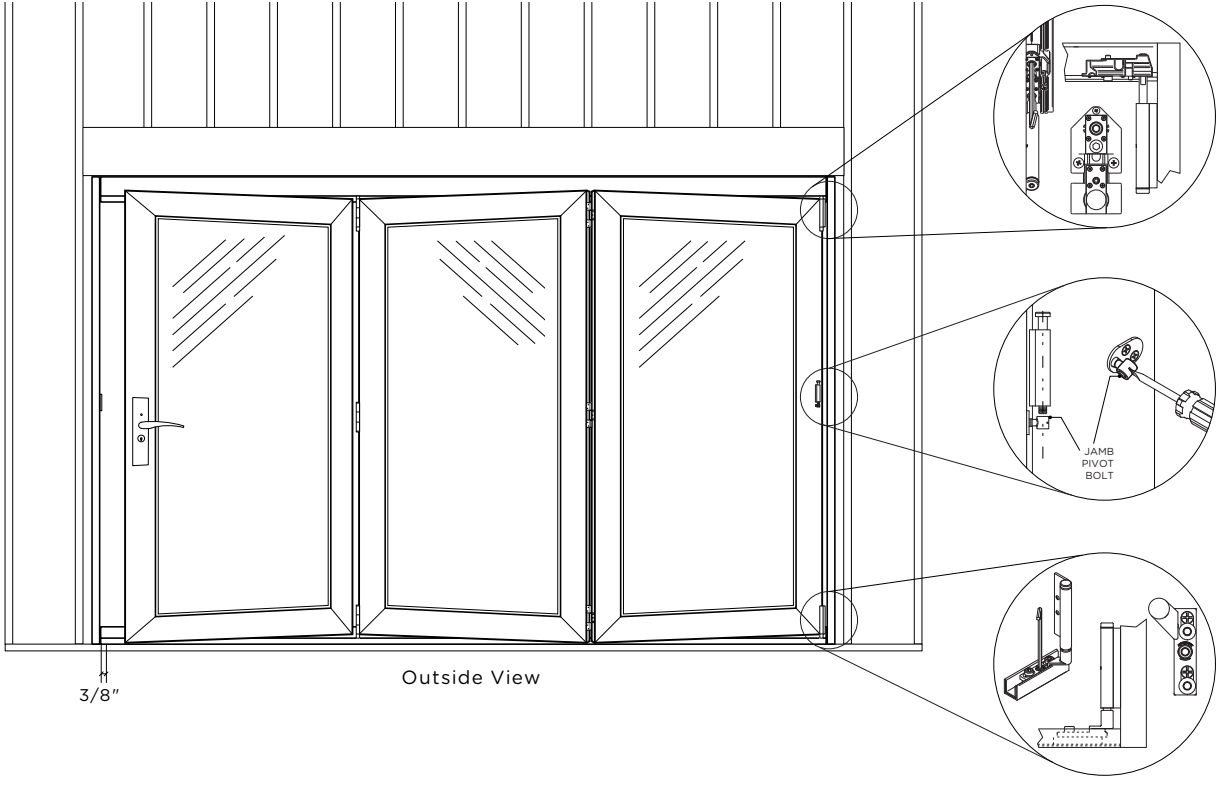
2. There are two points where you can adjust your system vertically. One is at the top pivot assembly located at the end of your door system. The other is on the top carrier located on the doors toward the middle of your system.

3. Depending on the configuration and number of doors in your system there may be more than one pivot and carrier. The top pivot assembly and the top carrier assembly hinge pins have a location at the bottom to accommodate your Allen wrench.

4. By turning the pin clockwise or counterclockwise, you can move your doors up and down respectively. Adjustment at these points should be done simultaneously so that an even reveal at the top and bottom of your door panel is achieved.

5. Ideally you want approximately a 1/4” gap between the top of your doors and the top track, and a 3/8” gap between the bottom of your doors and the bottom track of weather resistant sills, and 5/16” for all other sill types.

HORIZONTAL ADJUSTMENTS - VINYL & V2



HORIZONTAL ADJUSTMENTS - VINYL & V2

1. Horizontal adjustment is achieved by using a 5mm Allen wrench. A ladder may be required.

2. There are three different points where you can adjust your system horizontally. One is at the top pivot assembly located inside the top track above the end pivot door.

3. The bottom pivot assembly located inside the bottom track directly below the end pivot door. By turning these screws clockwise and counterclockwise you can move your doors in and out respectively. To have an even reveal between your end pivot doors and your jamb legs the two points of horizontal adjustment should be adjusted together. If you only adjust the top OR the bottom it will cause your doors to “tilt,” and may cause issues with the active door on the opposite end.

4. Adjust the jamb pivot bolt last by turning clockwise or counter clockwise until the threaded section aligns with the hinge bolt.

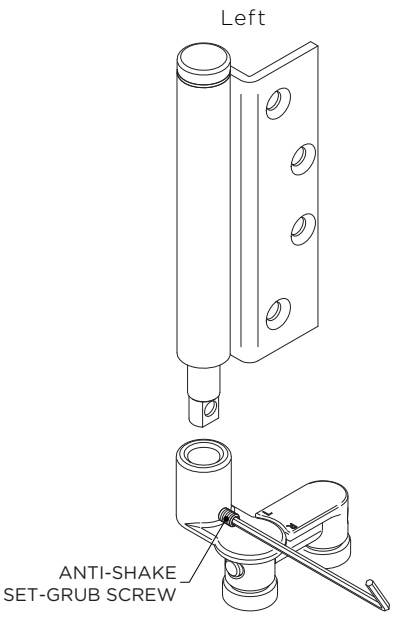
5. Depending on system type and configuration, pivot doors can be adjusted to 1/4” and active doors can be adjusted approximately 3/8” from the jamb leg. Screwdriver may be required for horizontal adjustments.

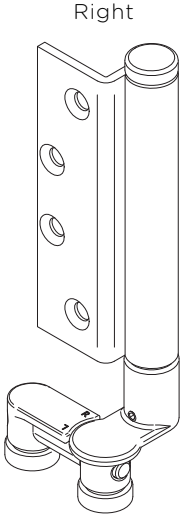
6. Once the system is adjusted, use a 2mm Allen to ensure all anti-shake set/grub screws are locked/secured in place. **(**Reference pages 20-21)

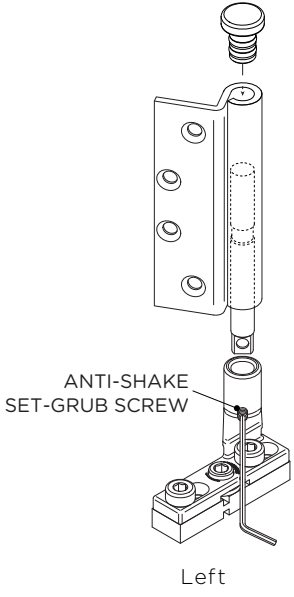
IMPORTANT NOTE:

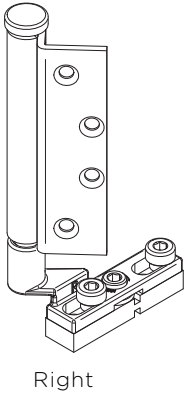
Once doors have been adjusted, close the doors and do not use the opening as a thoroughfare for transferring other building materials. Threshold should be covered until completion of project.

ANTI-SHAKE SET GRUB SCREW - VINYL & V2

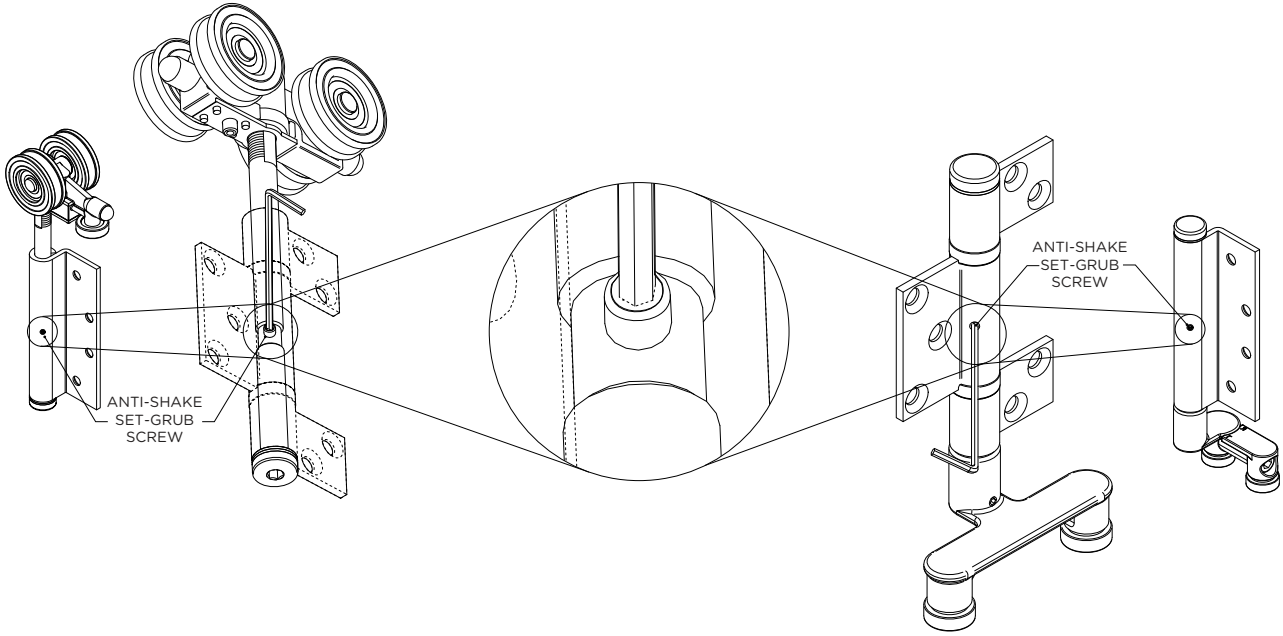






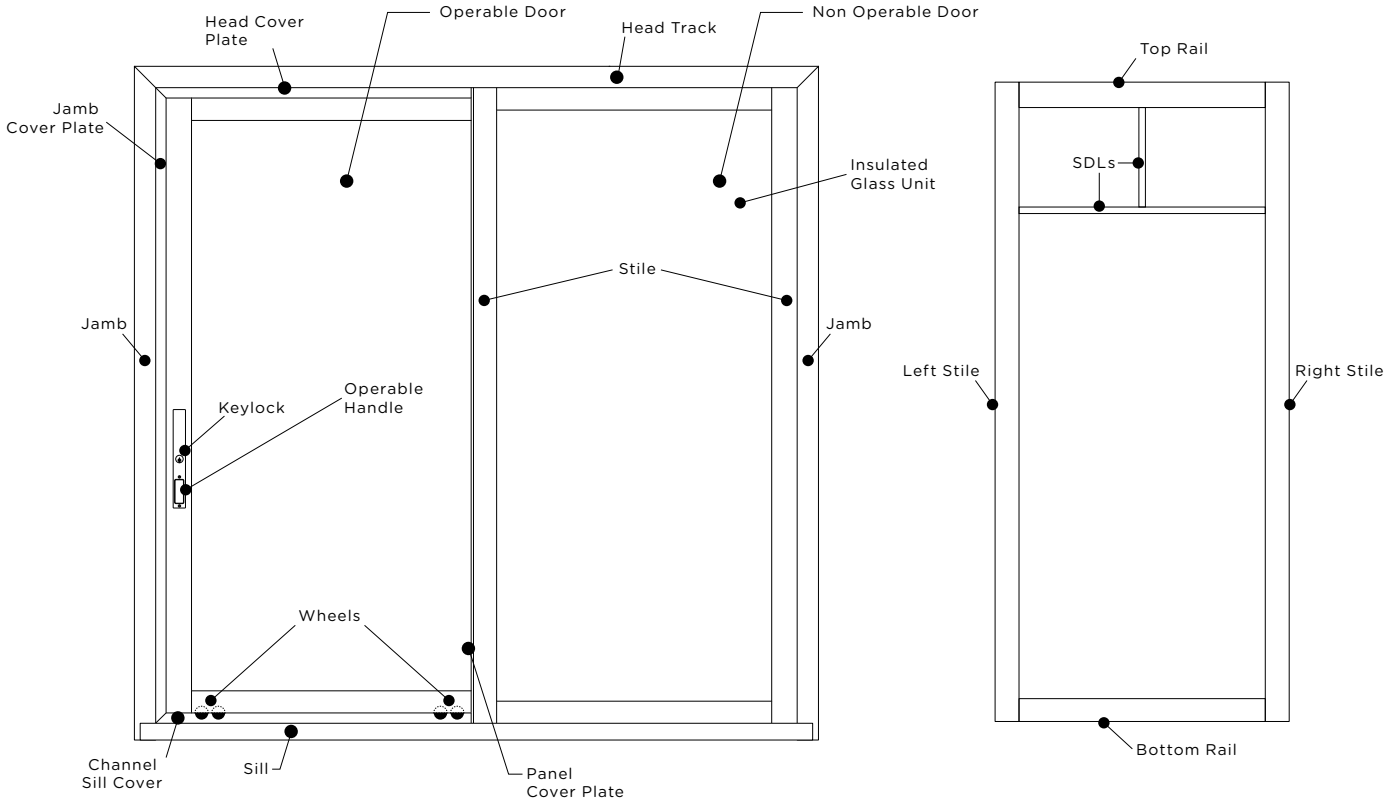


ANTI-SHAKE SET GRUB SCREW - VINYL & V2

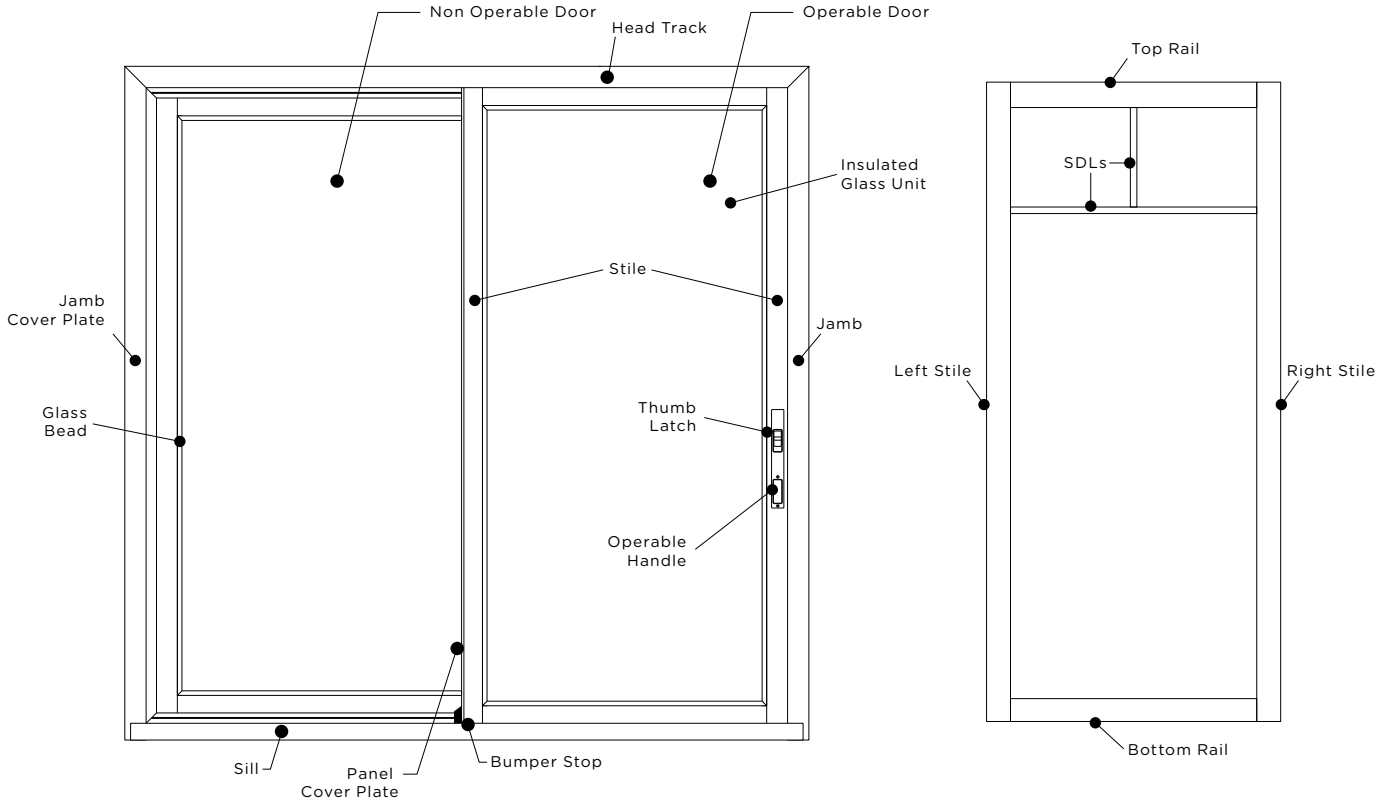


SLIDING SYSTEM

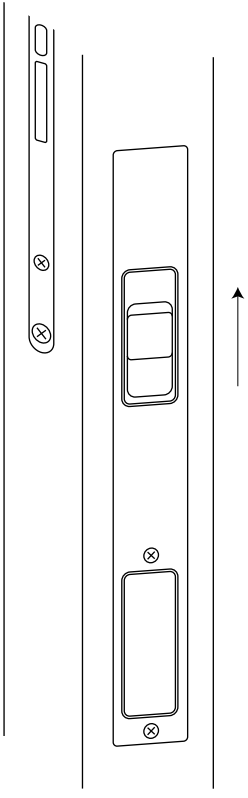
PARTS DIAGRAM - EXTERIOR VIEW

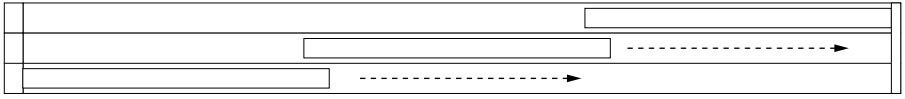


PARTS DIAGRAM - INTERIOR VIEW



CONCEALED MULTI POINT LOCKING SYSTEM



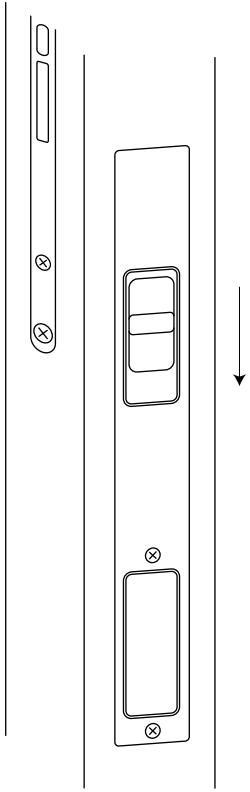


a. To close & lock.
Close door against jamb until door cannot be pulled or pushed any further.

NOTE: To lock meeting door systems, hold meeting door handles together and initiate thumb latch.

b. To close & lock.
Push thumb latch upwards to lock doors.

CONCEALED MULTI POINT LOCKING SYSTEM



a. To unlock & open.

Push thumb latch downwards to unlock doors.

NOTE: If latch is hard to open, push door into jamb & repeat step a.

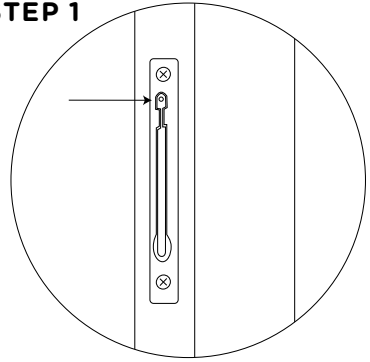
b. Opening pocket doors.

STEP 1: If you have a pocket door, push top of pocket pull to initiate ejection of pull.

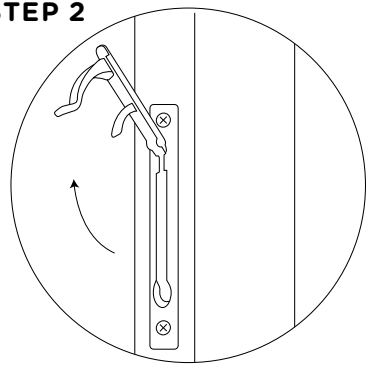
STEP 2: Pull on pocket pull to open door.

NOTE: If door is not a pocket door, door will not have a pocket pull.

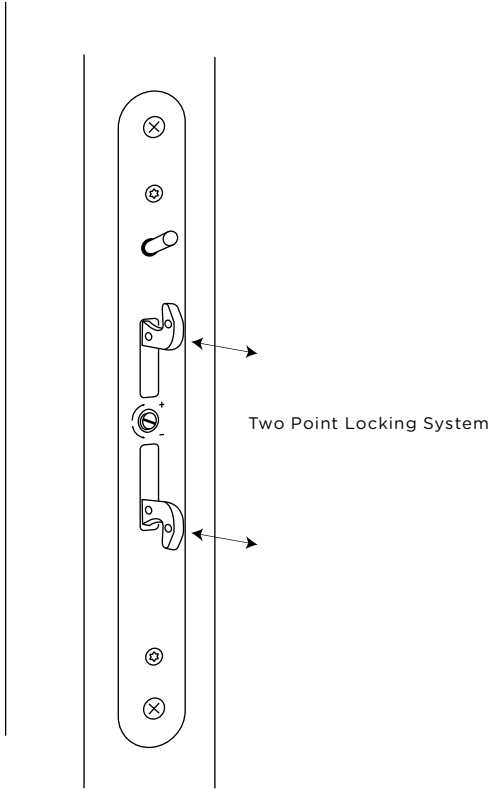
STEP 1



STEP 2



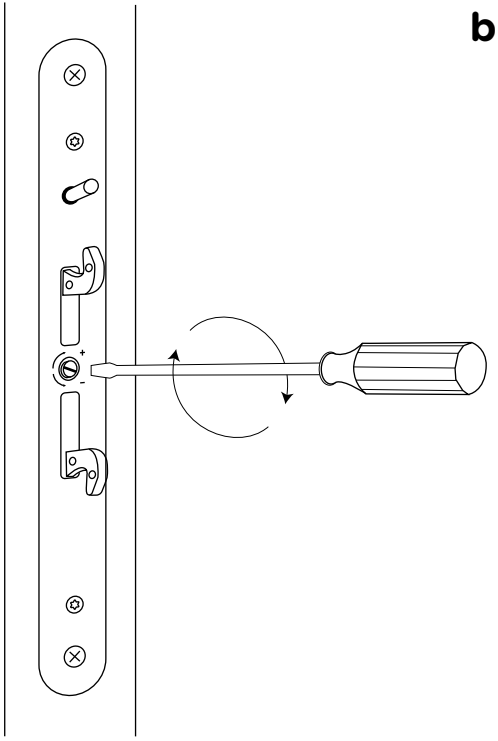
LOCK ADJUSTMENTS



a. Lock adjustment.

Two point lock can be adjusted to increase or decrease the locking hooks reach for smooth thumb latch operation.

LOCK ADJUSTMENTS



b. Lock adjustment.
With a flat tip screw driver, the locking hooks can be extended when rotated.

OPENING DOORS

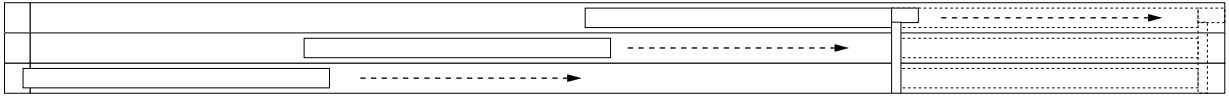
1. When engaging the door catch on the system with multiple panels, the closing speed of the door system must be slowed down for engagement.

2. Once the door has been captured by the door catch, the opening speed of the door can increase.

3. Repeat this process (step 1) for every panel engagement.

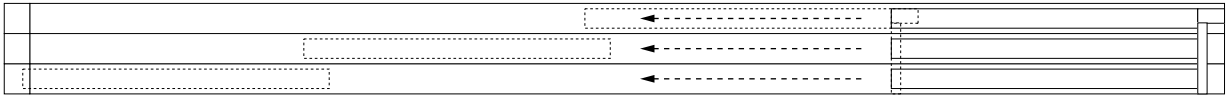
a. Opening door.

Unlock and fully slide doors towards the interior panel.
NOTE: Damage to panels can occur if doors are engaged with force when stacked.



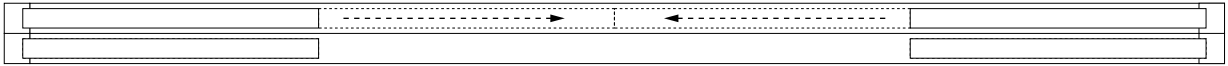
b. Closing door.

Pull handle and fully slide doors until fully closed.
SAFETY NOTE: Keep fingers clear of sliding panels. Failure to operate door properly can cause serious injury.

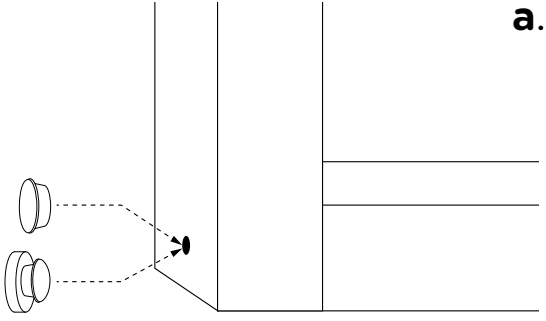


C. Closing meeting door systems.

Pull handles of meeting doors toward each other, and fully slide doors until they are fully closed.

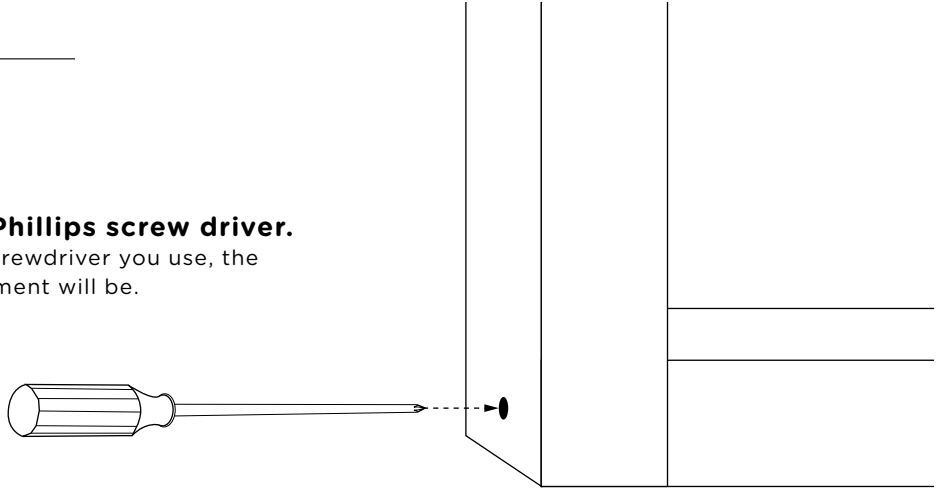


VERTICAL ADJUSTMENTS



a. Removal and placement of plugs.
To begin the vertical adjustment, remove door panel adjustment plugs.

b. Adjust using Phillips screw driver.
The longer the screwdriver you use, the easier the adjustment will be.



VERTICAL ADJUSTMENTS

1. Vertical adjustment begins by removing the door panel adjustments plugs, and/or rubber bumper stop on the interior & exterior.

2. Vertical adjustment is achieved by using a Phillips screw driver. The longer the screwdriver, the easier the adjustment will be.
   NOTE: On large heavy doors, lifting the door will allow for a smooth adjustment.

3. At the bottom of all operable doors, the wheel access is located on each bottom edge of your door system.

4. Depending on the configuration and number of panels in your system, there may be more than one wheel access point. Each panel has a hole at the front and back of the door to accommodate your screwdriver. These points allow for you to adjust your system vertically accordingly.

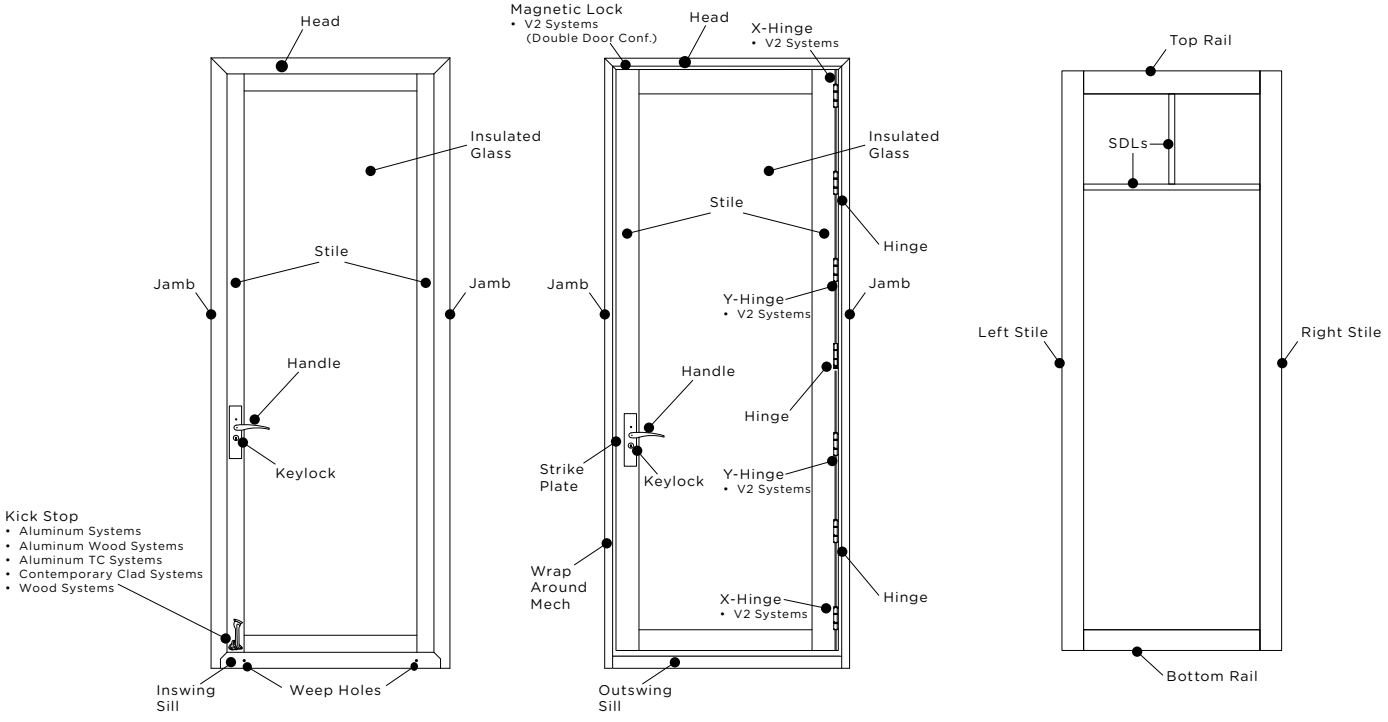
5. By rotating the adjustment screws clockwise or counterclockwise, you can raise the panel up and lower the panel down respectively. Adjustment at these points should be done so that an even reveal at the bottom of your door panels is achieved.
   NOTE: Be sure to adjust the rollers evenly so that the panels sit square and flush in the frame to ensure ease of operation and smooth sliding doors.

6. The ideal adjustment is achieved by maintaining a 5/16” gap between the bottom of your doors and the bottom track.
   NOTE: Adjust panels so that the bottom panel seal touches the sill, but also allows panels to operate freely and smoothly.

7. Re-insert door panels adjustment plugs, and/or rubber bumper stop on the interior and exterior when vertical adjustment is complete.

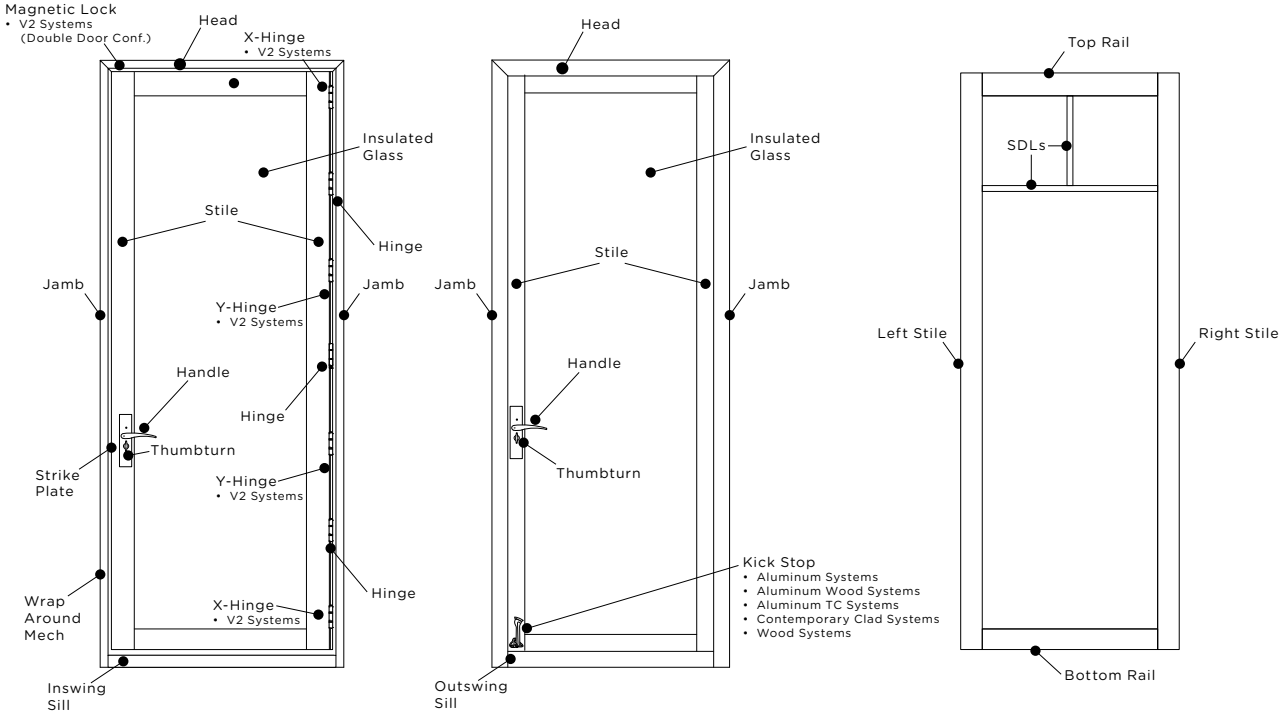
SWING SYSTEM

PARTS DIAGRAM - EXTERIOR VIEW



INSWING **OUTSWING**

PARTS DIAGRAM - INTERIOR VIEW



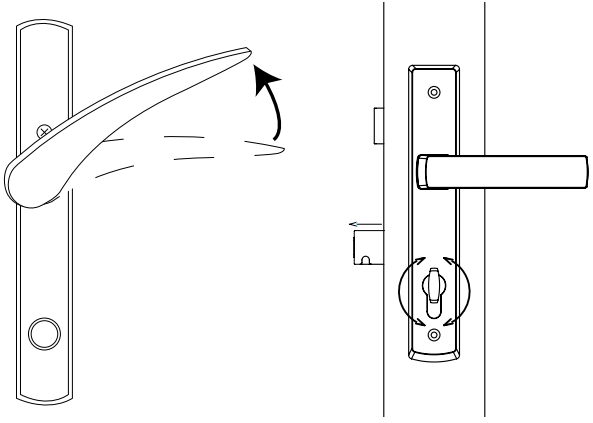
INSWING **OUTSWING**

CONCEALED MULTI POINT LOCKING SYSTEM

a. To Close & Lock

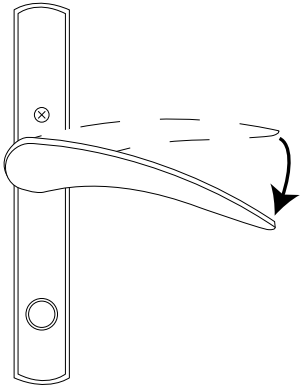
To lock door, close and lift handle up to activate multi-point lock prior to engaging deadbolt.

Use key or thumbturn to engage deadbolt.



b. To Lock & Close

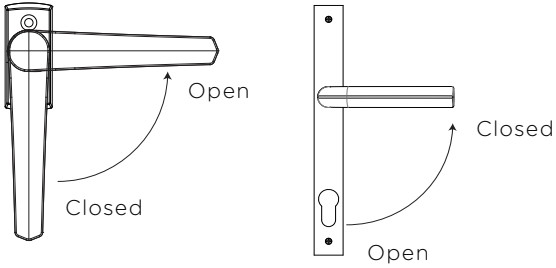
To unlock and open, disengage deadbolt with key or thumbturn then open by pushing handle fully down.



C. Engaging twin bolt lock on dummy handle.

While pulling on the panel turn dummy handle 90° to the locked position.

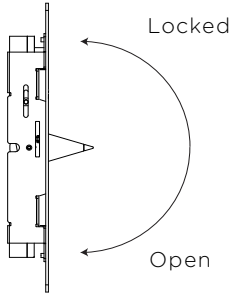
NOTE: If lever handle is not engaging, there is not sufficient force being applied to the panel.



d. Engaging flip latch locking system.

While pulling on the panel pull on latch and rotate 180° from the down open position to the up closed position.

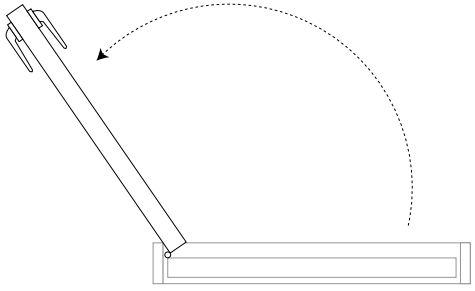
NOTE: If lever handle is not engaging, there may not be sufficient force or too much force applied to the panel to overcome the gasket compression to align the shoot bolt locations.



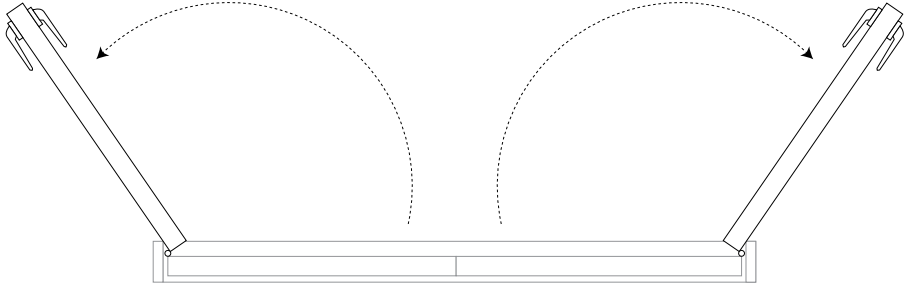
OPENING AND CLOSING DOORS

a. Opening door.

Unlock the door, grasp the handle and push down to open active door.



Single Door



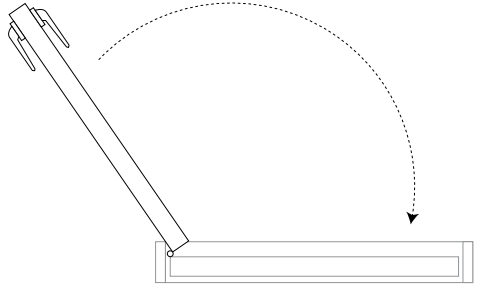
Double Doors

NOTE: Use handle on inactive panel to pull/push doors open and closed. Minimal pressure will be required to activate the dummy handle flush bolts.

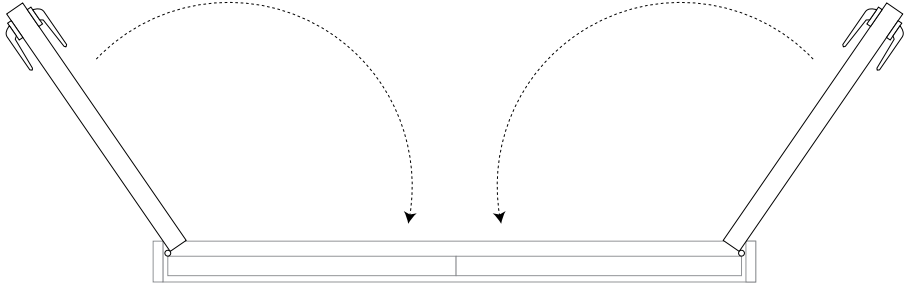
This minimum pressure is due to the required compression of the weather seals for water resistance.

NOTE: Keep fingers clear of gap between panels. Failure to do so could cause serious injury.

OPENING AND CLOSING DOORS



Single Door



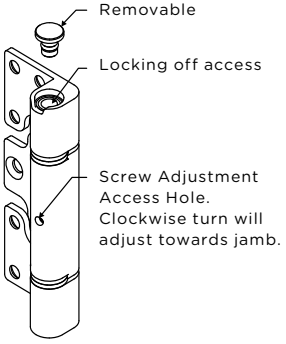
Double Doors

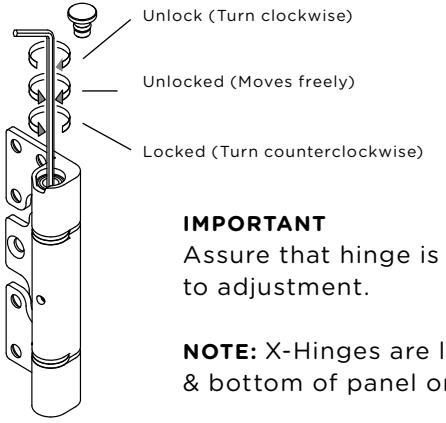
a. Closing door.

Pull handle and fully swing door until fully closed.

VERTICAL & HORIZONTAL ADJUSTMENT PREPARATIONS - V2

X-HINGE
Horizontal adjustment hinge located on top and bottom of panel (x2).

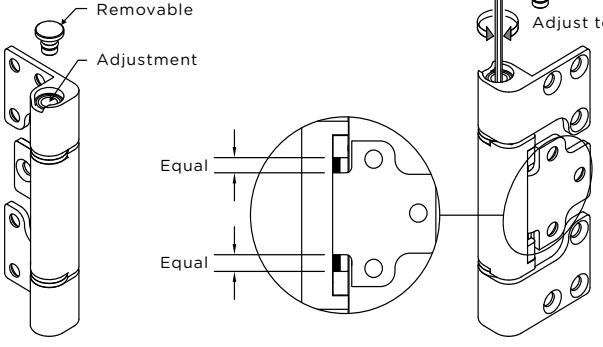




IMPORTANT
Assure that hinge is unlocked prior to adjustment.

NOTE: X-Hinges are located on top & bottom of panel only.

Y-HINGE
Vertical adjustment hinge located between top and bottom hinges (x1-3).



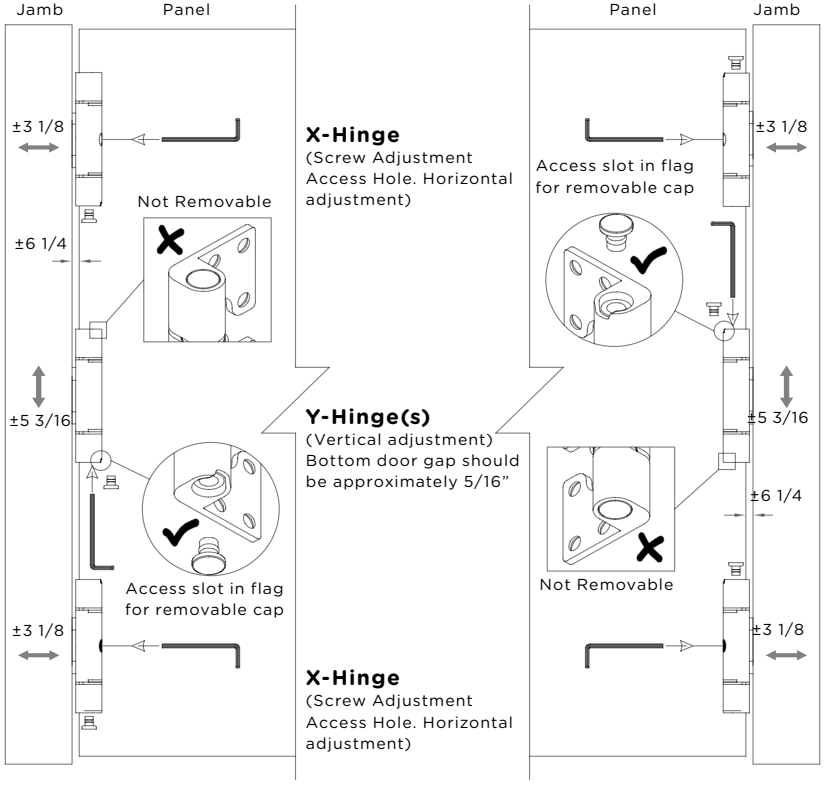
IMPORTANT
Assure that flags are fixed central to ensure maximum adjustment.

NOTE: Y-Hinges are located between X-Hinges only.

VERTICAL & HORIZONTAL ADJUSTMENTS - V2

NOTE: Hinges are non-handed. Hinge access slots flip depending on handing.

MULTIPLE Y-HINGES
Adustments should be done in half-turn increments. Adjust Y-hinges to distribute weight equally by feel of resitance. Repeat process as necessary.



LOCKING OF X-HINGE
After final adjustment of panels, lock the top and bottom X-hinges.

RECOMMENDED CARE AND MAINTENANCE

Normal and regular maintenance is required to maintain the appearance and extend the finish life, and maintain proper operation. The following maintenance procedures are recommended.

Tracks and Bearings

Remove surface contaminants by wiping visible track surfaces with a damp soft cloth and a mild detergent, then wipe dry with a clean cloth. Using a suitable applicator spread a small amount of clear petroleum jelly or similar lubricant. Ensure that the carrier wheels pass through the lubricant so that it is distributed evenly along the track. Place additional lubricant around the bearings. In severe environments, apply a thin film of WD40. Always keep bottom guide channel free from debris.

Weep Gates

Ensure they are operational and free from debris.

Hangers, Pivots, Brackets, Handle Back Plates & Hinges

Exposed surfaces should be wiped down with warm soapy water and a soft rag, and then rinsed clean before applying new surface protectants. A light spray application of WD40, followed by a light wipe with a dry cloth to remove excess is recommended for all hangers, pivots, brackets and hinges. Be careful not to expose wood items with these compounds as they may cause staining. For oil rubbed bronze finish, care should be taken when cleaning or re-applying surface protectants.

Surface Mounted Locking Mechanisms

Spraying WD40 to the sliding pin inside the drop bolt and to the lock cylinder (if applicable) is recommended. There are access holes or slots on all drop bolts so that this can be completed without removing the locks from the doors.

RECOMMENDED CARE AND MAINTENANCE

Aluminum Coatings

Exposed surfaces should be cleaned with mild detergent soap and water. Any chips or scratches must be repaired immediately, and not left exposed to the elements.

Wood Components

All wood component parts and finishes must be inspected annually for damage resulting from exposure to the elements, and repaired immediately.

Vinyl Surfaces

Exposed surfaces should be cleaned with mild detergent soap and water, no harsh chemicals or acids.

Screens

Dust and debris can collect in the guide channels over time. Removal of such build up is easy, and important to the screen's smooth movement. While the screen is retracted, remove any debris with a soft cloth or a vacuum cleaner with a soft brush nozzle. Dusty or coastal environments will require regular cleaning. The screen mesh should be lightly dusted to maintain an unobstructed view and air flow. While the screen is extended, remove any build up with a vacuum cleaner with a soft brush nozzle. Care should be taken not to tear or rip the mesh.

Frequency

The procedures above need to be carried out as often as necessary to prevent deterioration in the installed environment. However, we recommend the following minimum maintenance frequency: General environments: every six (6) months. Marine, industrial or corrosive environments: every three (3) months.

LIMITED WARRANTY

This express limited warranty is effective for product manufactured by LaCantina Doors, Inc. (“LaCantina”) after June 1, 2023, extends to all original end users and is not transferable.

WARRANTY COVERAGE

Subject to the conditions, exclusions and limitations of this limited warranty, we warrant our glass and components below will be free from defects in materials and workmanship which would render the product unserviceable or unfit for ordinary recommended use from the date of shipment for the following time periods:

Glass - We warrant insulated glass against failure of the air seal and that each unit will be free from material obstruction of vision as a result of fogging or film formation on the internal surfaces. We warrant laminated glass against delamination resulting in materially obstructed vision through the laminated glass. All glass is warranted for a period of twenty (20) years.

Components Finishes – LaCantina standard aluminum paint finish is warranted for a period of ten (10) years against defects resulting in cracking, peeling and other loss of adhesion. Optional and Custom color paint finishes are warranted for a period of ten (10) years unless in coastal environments (within three (3) miles of a sea coast or salt water, which will be warranted for a period of one (1) year). Anodized finishes are warranted for a period of three (3) years unless in coastal environment (within three (3) miles of a sea coast or salt water which will be warranted for a period of one (1) year).

Hardware and Components – Folding system and swing door carriers, pivots, surface mounted locks and hinges will be warranted for a period of ten (10) years. Multipoint and locking mechanisms will be warranted for a period of five (5) years. Sliding system hardware components including multipoint lock mechanisms and rolling hardware will be warranted for a period of ten (10) years.

All hardware products should be cleaned and maintained as recommended below and as frequently as necessary.
Hardware in coastal and salt water environments should be cleaned and maintained every three (3) months as a minimum and more frequently to prevent buildup of salt water or corrosive residue. In event of a warranty claim user must be able to present maintenance schedule as recommended below.

Weather Seals - All seals are warranted for a period of ten (10) years. Systems should be adjusted as per our recommendation and according to variances in site conditions so as not to put undue stress and/or pressure on seals during operation.

Screens – When installed to the interior of a residence or place of business, both pleated and non-pleated screens are warranted for a period of five (5) years. Exterior application of screen is not recommended. Screens easily dislodge from the track if fallen on and are not designed to prevent falls.

Export Limitation - The maximum warranty period for any product used outside of the United States is two (2) years on glass and components and ten (10) years on folding system hardware.

WARRANTY CONDITIONS, EXCLUSIONS AND LIMITATIONS

This warranty is limited to defects in materials and workmanship and expressly excludes damage or defects caused by or arising from:

- Minor glass imperfections which do not impair structural integrity or obscure normal vision, including slight bubbles, lines, surface imperfections or discolorations; any imperfections in the glass not detected from within ten feet whilst looking through the glass as per the guidelines established by federal standard ASTM C 1036-01; cracked or broken glass or damage resulting from accident including from impact or wind pressure, misuse or abuse; glass with films or coatings applied; and failure of insulated glass seal due to contact of finishing product.

LIMITED WARRANTY

- Warp beyond **one (1) year** from date of shipment for any 3'3" wide by 8'0" high by 1 3/4", or smaller door panel, which does not exceed 1/4" in the plane of the door panel itself and that adversely affect the normal functioning of the door system; door panels wider and/or higher are not guaranteed for warp; warp, bow or misalignment of frame components that can be straightened during typical installation or occurring beyond one (1) year from date of shipment;
- Structural integrity issues, including improper sizing of header and movement or sagging of framing or the header and flaws in building design and construction; improper installation not in conformance with our installation instructions; alignment of meeting panels; slight expansion or contraction due to varying environmental conditions; and panel movement (shrinkage) of 1/4" or less due to temperature and humidity;
    - Damage as a result of improper or lack of adjustment.
- Water or water intrusion or air infiltration; design of an appropriate flashing system; failure to provide an adequate overhang and to prevent the effects of sheeting water from above; doors with ADA compliant, guide channel or zero-step sills, inswing, zero post corner and curved systems; and product installed in high moisture environments or in structures that fail to allow for the proper management of drainage or moisture;
    - Condensation on interior of product as a result of excess humidity.
- Uniform color fade of vinyl material as a result of surface exposure to ultraviolet (sun) light or non-uniform color fading, discoloration, darkening and/or chalking as a result of unequal surface exposure to ultraviolet light and elements. Damage caused by all external factors including harmful fumes, chemicals, distortion or warping due to building head, excessive temperature exposure or unusual heat sources including outdoor grills, interior and exterior reflection from roofs, windows, walls, window coverings or other surfaces, oxidation, staining or mildew, accident, abuse, misuse, and neglect.
- Accident, misuse, abuse, failure to follow the care and maintenance instructions and increased frequency of maintenance required in a corrosive environment or the seacoast in order to prevent damage from salt water; finish failures or corrosion of aluminum or damage to other components caused by chemicals or environment conditions including but not limited to air pollutants, acid raid, brickwash, muriatic acid, direct contact with concrete and salt spray; field modification of product; impact or wind pressure; exposure to conditions beyond published performance data; or as a result of any cause beyond our control (e.g. fire, flood, earthquake, other acts of nature, and acts of third parties outside of the control of LaCantina Doors).
- Delay of more than seven (7) days in finishing product or exposure to weather; improper finishing of all surfaces of door panels and frame; normal wear and tear; natural weathering of surfaces or variations in the color or texture of the wood and aluminum or finish, including compared to samples; the appearance of field finished wood; plated finishes; surface checks that are less than 1/8" in width and/or 2" in length; the appearance of finger jointed veneer; solid wood sills; solid wood sills; and damage caused by extreme temperature.
    - Wood veneered aluminum components used to the exterior of a home or structure.
    - Improper use and re-application of seals by third party when removed to stain, paint or finish wood.
- Products purchased through us that are manufactured by a third party (including but not limit and custom hardware); panels including glass that are manufactured by others and supplied to us for inclusion in our door system and related panel and system performance; and special product that includes items manufactured according to customer supplied specifications or no hardware.
- Improper screen assembly and installation, damage as a result of environmental conditions such as wind, normal wear and tear but not limited to exposure to sun, rain abrasion, heat and/or cold, exterior application, damage to, or contamination of, screen cloth and other screen components by rough handling, misuse, abuse or

LIMITED WARRANTY

neglect, damage caused by humans or pets accidentally running, walking or falling into screen, damage and/or contamination of dirt, dust or debris.

We are not responsible or liable for: Cost for labor, installation, removal or repainting, refinishing or similar activities connected with the replacement product or component; execution of service and costs incurred for shipping, handling, transferring, insuring and transporting; and incidental or consequential damages of any kind other than as mandated by applicable state law. This warranty is not a promise of future performance. Your exclusive remedy shall be repair, replacement or refund as stated in this warranty. If we determine that a defect exists that is covered by this limited warranty, we will elect to either repair the product or components or ship replacement product or components to the distributor or person making the warranty claim in the same condition as the product originally sold, subject to our right to substitute a similar product when the product originally sold has been discontinued or modified. We may elect to provide replacement glass with or without associated sash. LaCantina, in its sole discretion, may choose to repair the product as an option to replacement in full satisfaction of its warranty obligation. If we are unable to provide replacement and repair is not practical or cannot be made timely, then we may elect to refund the purchase price paid directly to us if the warranty applies. The warranty on any replacement product will extend for the balance of the original warranty period. It is the purchaser's sole responsibility for determining whether a product purchased from us is suitable for an end user's needs or application. All visible defects must be reported before installation and finishing. Claims under these warranties must be made within the specified warranty period and within sixty (60) days of the appearance of a defect. Failure to report defects to us, as specified under the "Procedure for Warranty Claims" section, will void all express warranties. If the claimed defect is warp in door or frame components, we may defer repairing or replacing the door panel or frame component for a period up to twelve (12) months from the date of claim. It is not uncommon for temporary warp condition to occur as the door panel adjusts to local humidity and temperature conditions. Failure by the purchaser or end user to follow the installation and maintenance contained within this warranty required shall void any and all express warranties. This warranty shall be interpreted, construed and applied under the laws of the State of California. All disputes under this warranty shall first be decided by mutually agreeable mediator, with each side to bear its own fees and costs. If the dispute is not resolved through mediation, the dispute shall be submitted to a mutually agreeable arbitrator, pursuant to the arbitration rules of the State of California. The prevailing party to any claim filed under this limited warranty is entitled to reasonable attorney's fees, expert's fees and costs. LaCantina is entitled to attorney's fees, expert fees and testing fees regarding any dispute over the installation of its product.

This express limited warranty sets forth our maximum liability for our products. No one is authorized to modify or expand this express limited warranty. The absolute limit of our liability is the product purchase price from LaCantina. We shall not be liable for special, indirect, consequential, incidental, or punitive damages of any kind and all such claims are waived to the fullest extent permitted by applicable law. Your sole or exclusive remedy with respect to any and all losses and damages resulting from any cause whatsoever as specified herein. All LaCantina product is sold 'as is' and as such LaCantina disclaims any and all implied warranties. We make no other warranty or guarantee, either express or implied, including implied warranties of merchantability and of fitness for a particular purpose to the original purchaser or to any subsequent user of the product, except as expressly contained herein. The entire risk as to the quality and performance of the goods is with the buyer. In the event state or provincial law precludes exclusion or limitation of implied warranties, the duration of any such warranties shall be no longer than, and the time and manner of presenting any claim thereon shall be the same as, that provided in the express warranty stated herein.

PROCEDURE FOR WARRANTY CLAIMS

Please inspect your order immediately upon receipt. If you have a problem, immediately upon discovery contact the distributor or dealer from whom you purchased our product, or contact us directly.

Mail: LaCantina Doors, Inc. (Attention: Customer Service)
1875 Ord Way Oceanside, CA 92056
Phone: (888) 221 0141
Fax: (760) 734 1591
Email: customerservice@lacantinadoors.com

We can best respond if you provide the following: a) LaCantina order number b) date and location of purchase, c) how to contact you, d) the address of where the product can be inspected, and e) a description of the problem and the product (including photographs). All visible defects must be reported before installation and finishing. **Claims under these warranties must be made within the specified warranty period and within sixty (60) days of the appearance of a defect.** We may charge a fee for on-site product inspections. However, this fee will be refunded if the product is found to contain a defect covered by this warranty.

INSTALLATION AND MAINTENANCE REQUIREMENTS
Our products must be stored, installed, maintained, repaired, and used in accordance with acceptable good trade practice and our supplied instructions in order to prevent damage and maintain your warranty.

INSTALLATION AND FINISHING
LaCantina Doors are a specialty product that you cannot assume to be a standard installation of a typical door or window. We are not liable for any defects or problems related to installation. LaCantina folding door systems are top hung and improper sizing of the header and movement and sagging of the header will affect product performance. It is important that the system is properly adjusted for smooth operation. Our products should be installed with adequate overhang and to prevent the effects of sheeting water from above. It is not our responsibility to design or recommend a flashing system appropriate for each job condition. We offer products that are designed to be weather resistant in exterior applications when installed and adjusted properly, however, because of certain conditions and applications over which we have no control, including but not limited to frame assembly and field adjustment, we do not warrant that our products are impervious to water or water intrusion and air infiltration. We recommend that a professional waterproofing consultant be used to properly integrate our product into the weather barrier of the wall structure.

Wood items are supplied unfinished. Product should be protected from moisture and excessive dryness and wood items must be finished within seven (7) days after jobsite delivery. Wood surfaces should be totally free of dust, dirt, grease, or any surface contamination. Ensure that all surfaces, interior and exterior, top and bottom, are thoroughly painted, varnished or sealed by acceptable industry finishing standards. Only use high quality sealants and finish materials for longer lasting performance against the elements, particularly from sun exposure. Do not paint or stain weather-strip, hardware, aluminum surfaces or glass and prevent finish materials from leaking behind the glazing bead. The solvents used in wood finishing may be incompatible with insulated glass unit sealants. Remove all weather-strip and do not lose pieces. Handle, escutcheon plates and drop bolts should be removed and paint or sealant applied behind. Stucco or concrete left on frame, doors and glass will damage these surfaces.

OPERATION OF LaCANTINA FOLDING AND SLIDING SYSTEMS
LaCantina Doors' folding and sliding systems are specialty products which are required to be used in a particular manner. Children under the age of sixteen (16) should not use systems without an adult being present. LaCantina Door systems should be operated as recommended by us. Failure to do so can cause injury. Improper function of our door systems can lead to injury by way of fingers being caught and pinched between folding and sliding panels.

CERTIFICATIONS AND TESTING
Certifications, ratings & performance typically apply to individual products & will vary & change over time depending on conditions of use.

ADDITIONAL RESOURCES

Installation Instructions

A precise, high-quality installation is critical for product performance. LaCantina provides comprehensive installation instructions with every LaCantina Doors order. Visit **www.lacantinadoors.com/support/installation** for installation instructions.

Instructional Videos

LaCantina provides helpful and easy to follow installation and maintenance videos. Visit **www.lacantinadoors.com/support/resources/instructional-videos**

Obtain Service

Most issues encountered can be resolved quickly as most dealers and distributors of LaCantina products have factory-trained certified installers, and service technicians who can provide onsite support.

For issues that cannot be resolved and require additional assistance, please visit **www.lacantinadoors.com/request-service**

Replacement Parts

Replacement parts can be purchased by completing the Replacement Parts form located at **www.lacantinadoors.com/request-service**

LaCANTINA

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TEL. **888.221.0141**

LaCANTINADOORS.COM

